

Warranty

The warranty of Project 7 (P7) Power Supply (PSU) provides specific legal rights. It is limited to the original purchaser purchased from an authorized reseller and is non-transferable, except where prohibited by applicable local law.

P7- PSU must be operated in accordance with published technical specifications, as specified by its datasheet, and in the environment for which it was intended.

Warranty Period

The Warranty Period for Physical Goods purchased from Aerocool is 7 years from the date of purchase. During the first year of the Warranty Period, Aerocool will refund or replace the unit that proves defective with a new one.

From the second year on, Aerocool only offers product exchange with a new or refurbished one.

Aerocool offers a 1 year, replacement-only warranty for certified refurbished PSUs. Any repaired or replacement will be warranted for the remainder of the original warranty period or thirty (30) days, whichever is greater, or for the period of time required by local statute.

Limited Warranty

The limited warranty covers any defects in material or workmanship under normal use during the Warranty Period.

This Limited Warranty does not cover any problem that is caused by:

- Improper maintenance or failure to operate in accordance with the How to Install guide.
- Theft and loss of a product
- Removal of the outer shell of the PSU and/or the change of any parts, components or wires without consulting Aerocool.
- Natural wear and tear, unusual voltage, natural disasters, or any act of God.
- Normal physical reaction of the product including oxidation and color changes.
(Please clean properly to prevent dust build up)
- Existence of other things such as cigarette ash, liquid, insects, animals, etc.
- Use of modularized wires provided by other manufactures
- Use of the Y cable to increase connectors
- Any adjustment or modification
- Improper use
- Installing the PSU in products other than PC such as industrial servers, ultra-high load computing system, or any products for testing purpose.
- Watt overload
- Not turning the PC off after a long period of usage.
- Use of product in improper environments that are above 50°C

Warranty ineffective when:

- The warranty sticker is demolished or damaged.
- The serial number of the product is altered, amended, modified, or removed.
- The product model does not match the serial number.
- The case or wire of the product is damaged.

Warranty Claim

Before submitting a warranty claim, visit <http://aerocool.com.tw/en/tech-support> and fill out form for any technical assistance.

Valid warranty claims should be processed through your point of purchase during the first thirty (30) days after purchase.

This period may vary depending on where you purchased your product; please verify the return policy with the retailer where you purchased your product.

Any warranty claims that cannot be processed through your original point of purchase should be addressed directly to Aerocool.

This warranty obligation is conditioned upon the hardware being returned to the original place of purchase, or another place as directed by Aerocool, with the original sales receipt attached.

You may be required to pay shipping and handling charges, as well as any applicable tariffs, duties, taxes, or other fees.

Aerocool may, at its discretion, provide new or equivalent-to-new refurbished parts in good working condition, or repair or replace the hardware returned to Aerocool.

In the event that a valid proof of purchase is not available or the purchaser purchased the product from an unauthorized supplier, the Warranty Period will start on the date of shipment based on the product serial number.

Product Lost or Damaged During Transit

The original packaging material should be used to pack the product for return; if the original packaging is not available, you should use packing materials that provide the same or greater protection to the product.

All packages that arrive with any external damage or appear inadequately packed will be refused and returned to the sender at the sender's expense.

Aerocool is not responsible for damage incurred during shipping to our RMA receiving locations.

Select a return shipping method that provides tracking information. Aerocool is not responsible for lost or misdirected packages.

Obsolete or Discontinued Products

An obsolete or discontinued product will be replaced with the same product if available.

If Aerocool is unable to replace your obsolete or discontinued product with the same product, Aerocool will replace the obsolete or discontinued product, in its sole discretion, with a product having similar function and capacity.

Limitation of Liability

AEROCOOL SHALL NOT BE LIABLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES WHATSOEVER, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, REVENUE, OR DATA (WHETHER DIRECT OR INDIRECT) OR COMMERCIAL LOSS FOR BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON YOUR PRODUCT EVEN IF AEROCOOL HAS BEEN ADVISED PREVIOUSLY OF THE POSSIBILITY OF SUCH DAMAGES.

Some local laws do not allow the exclusion or limitation of special, indirect, incidental or consequential damages, so this limitation or exclusion may not apply in your jurisdiction.

Exclusion of Implied Warranties.

EXCEPT AS PROHIBITED BY APPLICABLE LAW, ANY IMPLIED WARRANTY OR CONDITION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE ON THIS HARDWARE PRODUCT IS EXPRESSLY DISCLAIMED.

Some local laws do not allow limitations on how long an implied warranty may last, so this limitation may not apply in your jurisdiction.